

Privacy Policy

Norfolk LGBT+ Project is committed to protecting and respecting your privacy.

For the purposes of the Data Protection Act 2018, the data controller is Norfolk LGBT+ Project. The data protection act information officer for the charity is Fiona Liew-Bedford.

Below we have set out the basis on which any personal data we collect from you, or that you provide to us, will be processed by us. Please read the following carefully to understand our views and practices regarding your personal data and how we will treat it.

INFORMATION WE MAY COLLECT FROM YOU:

Information that you provide to us by filling in forms on www.norfolklgbtproject.org.uk
Information that you provide to us when you communicate to us by email or letter.

WHERE WE STORE AND PROCESS YOUR PERSONAL DATA:

The data that we collect from you may be stored on our systems. We will take all steps as we consider reasonably necessary to ensure that your data is treated securely and in accordance with this privacy policy.

The transmission of information via the internet is not completely secure. Although we will do our best to protect your personal data, we cannot guarantee the security of your data transmitted to our website www.norfolklgbtproject.org.uk. Any transmission is at your own risk.

USES MADE OF THE INFORMATION WE STORE FROM YOU:

We use your information in the following ways:

To ensure that content from www.norfolklgbtproject.org.uk is presented in the most effective manner for you and for your computer.

To provide you with information or services that you request from us, where you have consented to be contacted for such purposes.

To notify you about changes to our services.

To get feedback on our services that you may have accessed so we can make sure we are providing the best services possible.

Your information will only be shared with Norfolk LGBT+ Project staff and volunteers unless stated otherwise.

DISCLOSURE OF YOUR INFORMATION:

We use your data to improve your experience. We do not share your data with third parties unless you ask us or give us your permission to share it for example if you agree for us to share the information with an organisation we are working on a joint project with. Information will be shared with the police if there is a safeguarding risk that has arisen.

ACCESS TO INFORMATION:

You have the right to access certain information held by us about you. Your right of access can be exercised in accordance with the Act.